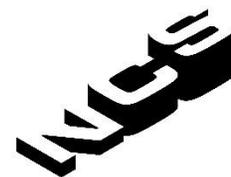


# Frequently Asked Questions



## **What is N.C.S?**

NCS is a once in a lifetime experience that helps build your son/daughters confidence and self-belief so that they can take on anything in life. Live away from home, develop skills and meet amazing people.

## **How much does the programme cost?**

The programme never costs more than £50. This will be the only cost incurred by you and will cover all phases of the programme including accommodation during the residential and all food for the duration of the programme.

## **Who are Salford Foundation?**

We are an organisation that supports the vocational, personal, social and academic development of young people. We provide the NCS programme throughout Salford and Trafford and have done for 8 years.

## **Where will my son/daughter be going?**

Participants will be going to Culmington Manor, Shropshire during the first residential week. During the second week your son/daughter will be staying at Peel Park Halls of Residence, Salford University. This is student accommodation and based just outside Manchester City Centre. Social Action bases will be local to your home and will be confirmed closer to the programme.

## **How will my son/daughter get to the outdoor centre?**

For week one we will provide transport to and from the outdoor centre via coach. Pick up points will be located near your son/daughter's school. These will be confirmed at a later date. Participants are expected to find their own transport for the rest of the programme.

## **Who will be going with my son/daughter?**

Salford Foundation offer the NCS programme to all year 11 leavers throughout schools in Salford & Trafford. NCS promotes social mixing and encourages participants to meet new people and work as a team. We have a team of full

time and sessional staff who are DBS checked and fully trained. During the first residential week there will also be outdoor activity instructors who are fully trained to deliver a variety of outdoor activities.

### **How will Salford Foundation ensure that my son/daughter is safe?**

We have risk assessed all activities throughout the programme and implemented control measures to ensure that hazards are controlled effectively. NCS also implement a zero tolerance policy to any behaviour which compromises the safety of our participants. Our behaviour policy can be found on our website.

### **What accommodation will be provided?**

Participants will be staying in adventure lodges, cabins or high quality tented accommodation during the first week and will then have their own student flat/room in the second week. Bedding will be provided for both weeks. Electrical outlets are available in all accommodation.

### **What food will be provided during the programme?**

Participants will be provided with meals on each day throughout the whole programme. All dietary requirements are catered for. Participants can bring extra snacks if they choose too.

### **My son/daughter has physical/medical needs; will they still be able to take part?**

NCS is an inclusive programme and strives to ensure that all young people can participate with activities in some capacity. All medical requirements are taken into considerations and adjustments will be made appropriately. Unfortunately we cannot administer medication, but we can keep it safe and remind your son/daughter to take medication at appropriate times.

We offer home visits for any family who would like to meet a member of the NCS team prior to the programme. If you would like to arrange a home visit please call the office on 0161 787 3838 or email [ncs@salfordfoundation.org.uk](mailto:ncs@salfordfoundation.org.uk)

### **Does my son/daughter have to participate in all activities?**

Participants are not expected to do anything they feel uncomfortable with during the first week. NCS does encourage participants to challenge themselves throughout the programme.

### **What do they need to bring with them?**

A full kit list of what to bring will be sent out at a later date. No specialist equipment is needed. Waterproofs are provided if required.

### **Will my son/daughter have free time?**

Participants will have free time in the evenings but will still be supervised during this time. Participants are not permitted to leave all accommodation without staff.

### **Will my son/daughter need to bring any money with them?**

We discourage participants to bring spending money as everything is provided during the programme, however there is opportunity for participants to go to the shop and therefore suggest no more than £10 for snacks/refreshments.

### **What happens if my son/daughter wants to go home early?**

Travel arrangements will be arranged with the parent/guardian.

### **Where can I get more information?**

You will receive a series of communications once you have signed up to the programme and we will also be hosting a parents' information evening closer to the programme start date for any further queries/concerns. We will also be in schools frequently until April to see all students and answer any questions they may have.