



2023/24 impact report

Registered Charity Number 1002482



Our Impact

In 2023/24, we helped

10,708

young people & adults create better futures
across our service areas



**Targeted
Youth
Support**



**Women's &
Survivors'
Services**



**Aspirations
&
Opportunities**



**Targeted
Adult
Support**



“We are immensely proud and honoured to have helped 10,708 individuals to build better futures for themselves, their families and their communities over the past year. I’m delighted that many of the people we’ve supported have achieved outcomes and impact in several areas of their lives. We remain hugely ambitious and committed to our goals of tackling inequalities, promoting work and skills, and building safer communities through all our work.”

- Phil East, Chief Executive Officer

Tackling Inequalities

Outcomes & Impact:

7,354

people achieved improved health & wellbeing



726

people supported to
achieve better housing



547

people with improved
finances & debt



463

people developed
their digital skills



“I have begun to believe that I am more than my conviction. I now have hope for the future and am starting to believe that I can live a life of purpose.

- Wellbeing Hub Service User

Skills & Work

Outcomes & Impact:

6,733

people progressed their education,
employment and training goals



4,328

people with raised
aspirations



177

people moved into
jobs or training

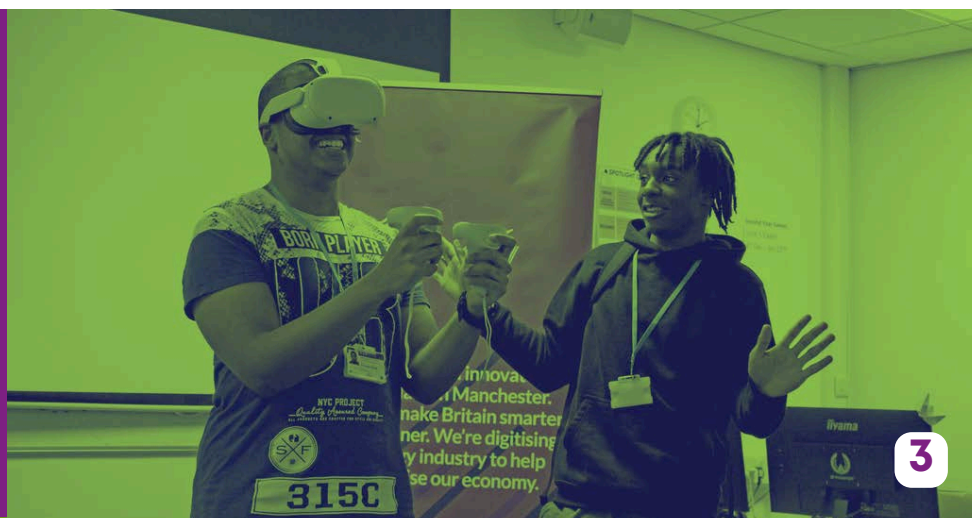


7,735

people developed life, social
& communication skills

**“I have learnt how
to communicate
better and have
more understanding
of what college is
going to be like.”**

-Young Person



Safer Communities

Outcomes & Impact

2,614

people supported and kept safe from harm



1,380

people supported to
tackle domestic abuse



411

young boys & men supported to
understand gender based violence



569

people supported to
reduce their offending



728

young people involved with or at
risk of violence received mentoring



“The Indigo domestic abuse project has given me so much insight into coercive and controlling behaviour and made me realise there is hope and better times to come.”
- Domestic Abuse Survivor

Intensive Support

Outcomes & Impact

2,432

people received key worker support in
2023/24 across the North West



562

people received family and/or
relationship support



1,364

people received advocacy
support



252

people signposted to
community/specialist support



4,706

Additional family & household
members helped indirectly
across our projects



**“Kyle is really enjoying the
STEER intervention. We have
seen huge improvements in
his behaviour.”**
-School Teacher

Partnerships

Special thanks to all our partners & volunteers who helped us make a difference



people volunteered with us

333



hours of support from volunteers

3,174



social action projects completed

143



private & public sector partners worked with us

167

“I find this kind of work is very rewarding and love the fact that this makes an impact. It helps younger people find their way to a better future and equips them with knowledge that they may otherwise not receive.”

- Corporate Volunteer





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**"I loved making
new friends and all
the activities, you
helped me build up
my confidence."**

- Young person

